



Cookie Policy

in accordance with the Law on Personal Data Protection of Bosnia and Herzegovina

TIROL d.o.o.

1. What are cookies

This policy explains how the website tirol.ba uses cookies.

Cookies are small text files that are stored on your device when you visit our website.

2. Types of cookies we use

- **Essential cookies** – enable basic functions of the website (e.g., navigation, access to secure areas). These cookies include session cookies that are necessary for the proper functioning of the website.
- **Functional cookies** – remember your settings and preferences (e.g., language, region).
- **Analytical cookies** – help us understand how users interact with the website in order to improve functionality.

3. Purpose of processing

Improving user experience, analysing website traffic, and personalising content.

4. Storage duration

All cookies are kept for 30 days.

5. Giving and withdrawing consent

On your first visit, we display a cookie notice and offer you the option to accept, reject, or customise your cookie selection.

If you wish to withdraw consent for accepted cookies, you must delete the stored cookies in the Privacy and Security section of your web browser.

6. Managing cookies

You can control and delete cookies through your web browser settings.

By accepting, you consent to the use of cookies in accordance with this policy. Consent does not apply to essential cookies.

By choosing the reject option, you disable the use of all cookies except essential ones.

If you do not wish to consent to all cookies, you can adjust them through the available settings.

Disabling some cookies may affect the functionality of the website.

7. Third parties

Our website does not currently use third-party cookies for marketing or analytical purposes. If this changes in the future, this policy will be updated and users will be notified.

8. Contact information

Web:	www.tirol.ba
Company:	TIROL d.o.o.
Address:	Fikreta Salihovića Fikre 30, 75000 Tuzla, Bosnia and Herzegovina
Data Protection Officer:	Mr.Sci. Omer Džuzdanović, dipl.ing.el.
Email:	omer@tirol.ba
Phone:	+387 62 333 014, +387 35 981 192

9. Policy changes

We reserve the right to amend this policy in accordance with legal requirements and technical changes.

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